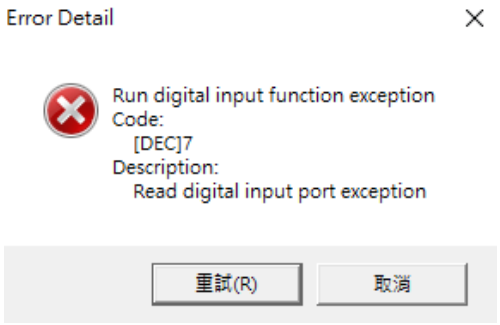
分類/Classification	☐ tDS ☐ tGW ☐ PETL/tET/tPET ☐ DS/PDS/PPDS ☐ tM-752N ☑ I/O Card ☑ VXC Card ☐ VxComm ☐ Other (TouchPAD)				
作者/Author	Jim	日期/Date	2025-06-16	編號/NO.	FAQ028

Q: Possible solutions when encountering Error Code 7 or 17 in Windows 10/11?



▲Error Code 7

When using the UniDAQ API (including the UniDAQ Utility), issues such as unresponsiveness, error codes (e.g., Error Code 7 or 17), or failures in reading the Switch ID from serial cards may occur after a cold boot in Windows 10/11.

Recommended Solution:

Disable the Windows **"Fast Startup"** feature to ensure proper resource initialization on each boot, which can improve system stability.

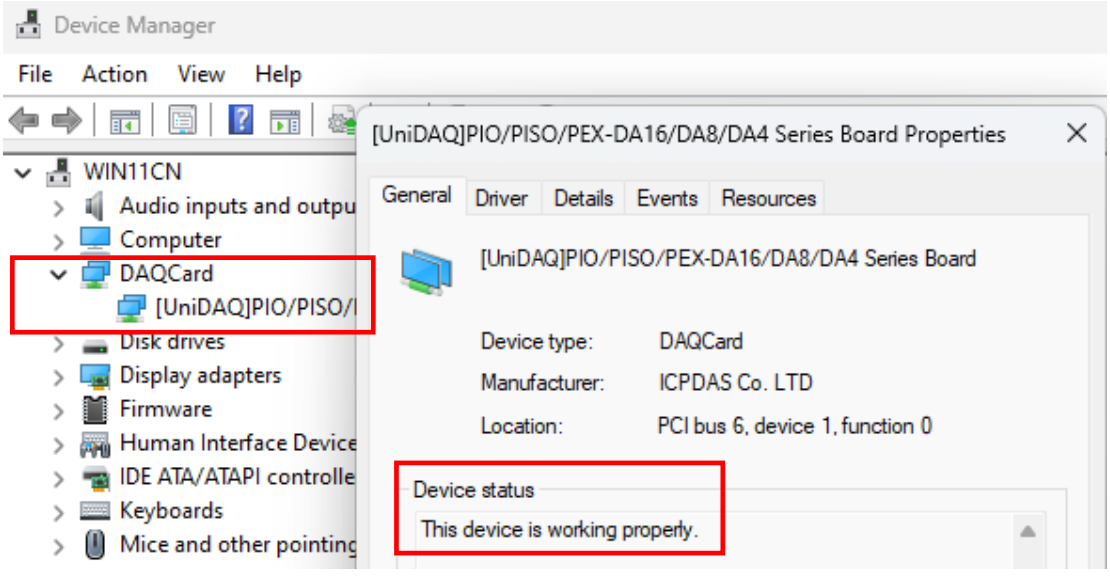
A: Disable the Fast Startup feature to resolve application issues.

Verify that the card is properly installed:

Before getting started, please ensure that the card is shown as functioning properly in **"Device Manager"**, with no error messages (as shown in the image below). If the card is not operating normally, please resolve any errors first.

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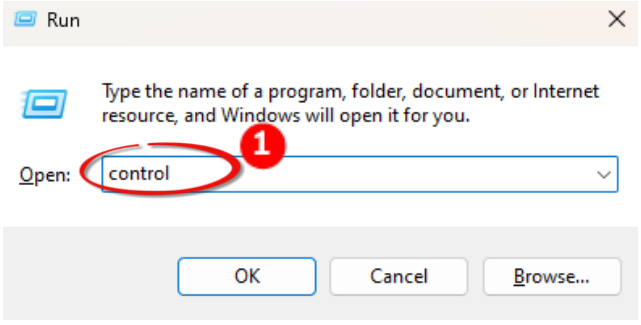


▲Confirm that the card is operating normally in Device Manager.

Steps to disable the Fast Startup feature:

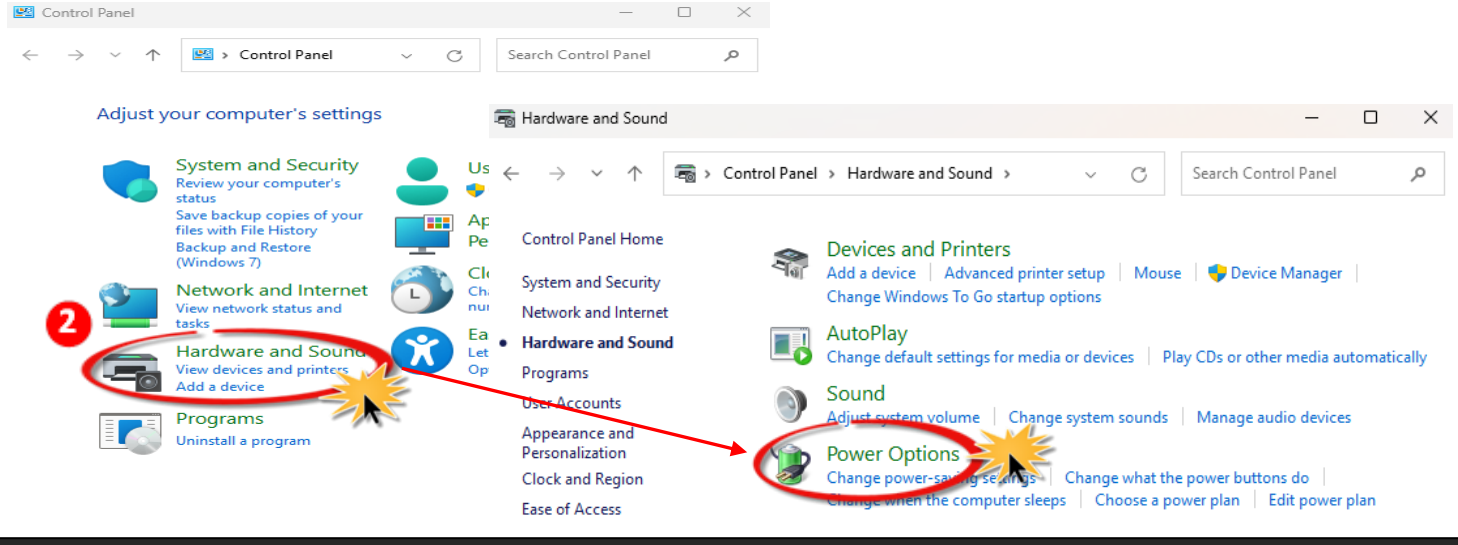
1. Open the Control Panel:

- Press Windows + R, type control, and press Enter.



2. Go to "Power Options"：

- In the Control Panel, select **"Hardware and Sound"**, then click **"Power Options"**.

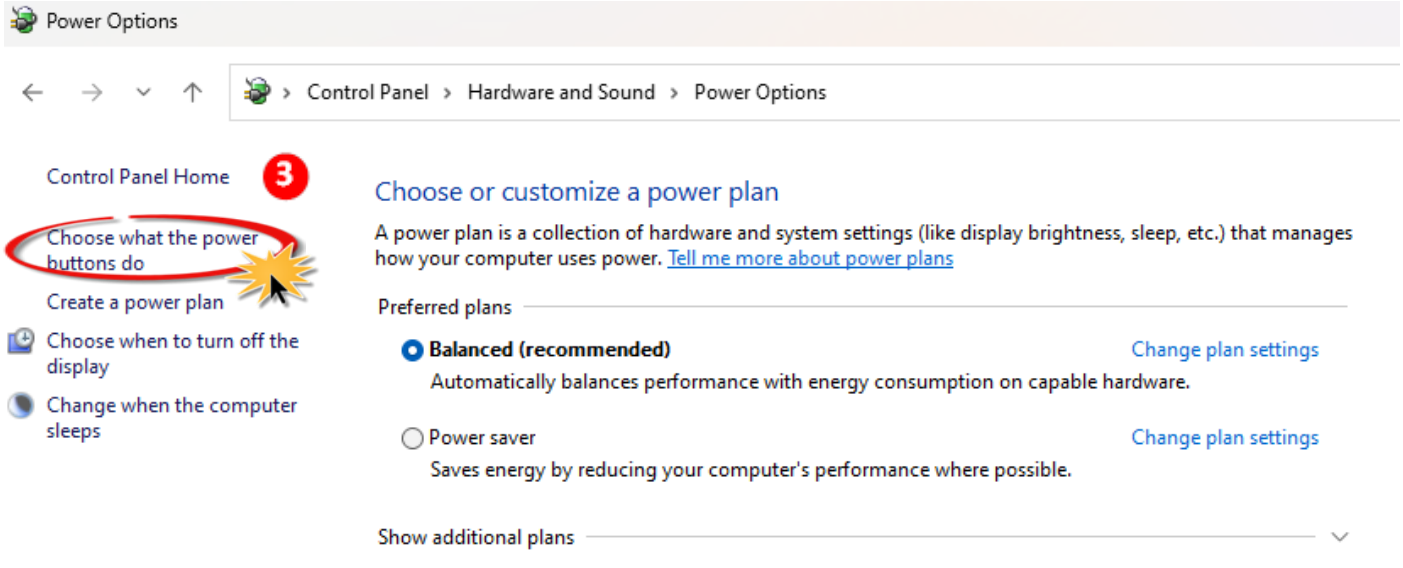


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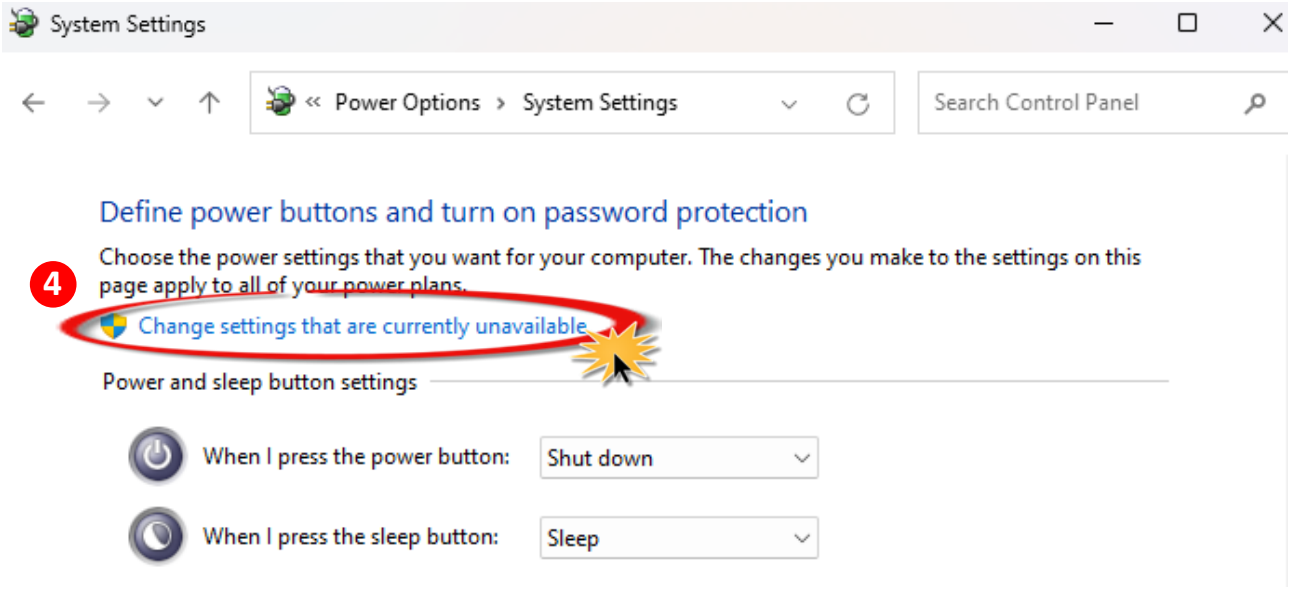
3. Go to “Choose what the power buttons do” settings:

- In the left menu, click **“Choose what the power buttons do”**.



4. Click “Change settings that are currently unavailable”:

- Click **“Change settings that are currently unavailable”** at the top of the screen to enable editing of the shutdown settings section.



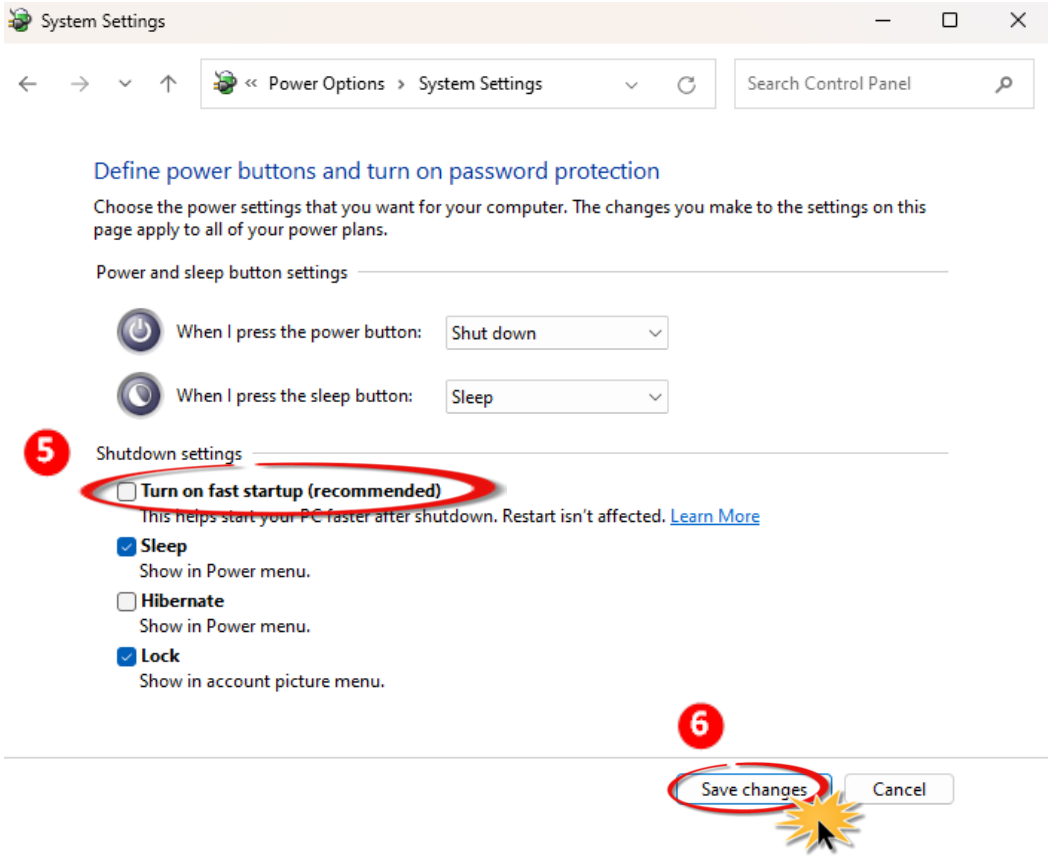
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5. Uncheck “Turn on fast startup”:

- In the Shutdown settings section, uncheck **“Turn on fast startup (recommended)”**.

6. Click “Save changes” to apply the settings.



7. After disabling this feature, restart your computer to apply the changes.

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