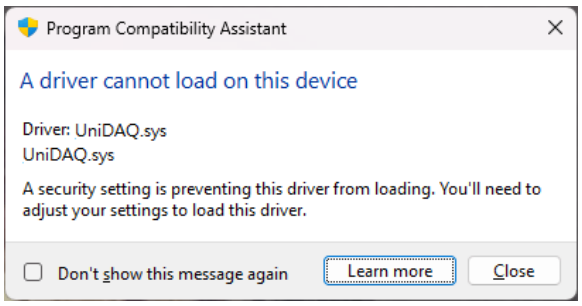
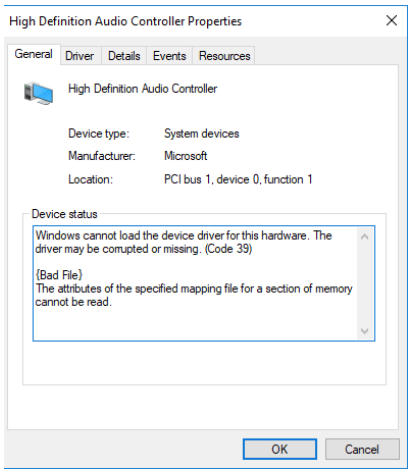
分類/Classification	☐ tDS ☐ tGW ☐ PETL/tET/tPET ☐ DS/PDS/PPDS ☐ tM-752N ☑ I/O Card ☑ VXC Card ☐ VxComm ☐ Other				
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Q: Error code 39 occurs when installing the driver in Windows 10/11 or the driver cannot be loaded?



▲A driver cannot load on this device



▲Error Code 39

A: Disabling Core Isolation in Windows 10/11 to Fix Driver Error Code 39

Overview:

If you encounter driver error code 39 when using the driver, the issue may be caused by the Windows 10/11 **Core Isolation** feature, specifically the **Memory Integrity** setting. This security feature helps prevent unauthorized access to high-security processes, but it can also block certain drivers. To resolve this issue, you need to disable **Memory Integrity** under **Core Isolation**.

Steps to Disable Core Isolation:

1. **Open Windows Security:**
   - Press Windows + I to open the **Settings** app.
   - Navigate to **Update & Security**, then click on **Windows Security** in the left menu.
2. **Go to Device Security:**
   - In **Windows Security**, select **Device Security** from the menu.
3. **Open Core Isolation Settings:**
   - Under **Core isolation**, click on **Core isolation details**.
4. **Disable Memory Integrity:**
   - Turn off the toggle under **Memory Integrity**. Disabling this may require a restart.
5. **Restart Your PC:**
   - After disabling the feature, restart your computer to apply the changes.

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