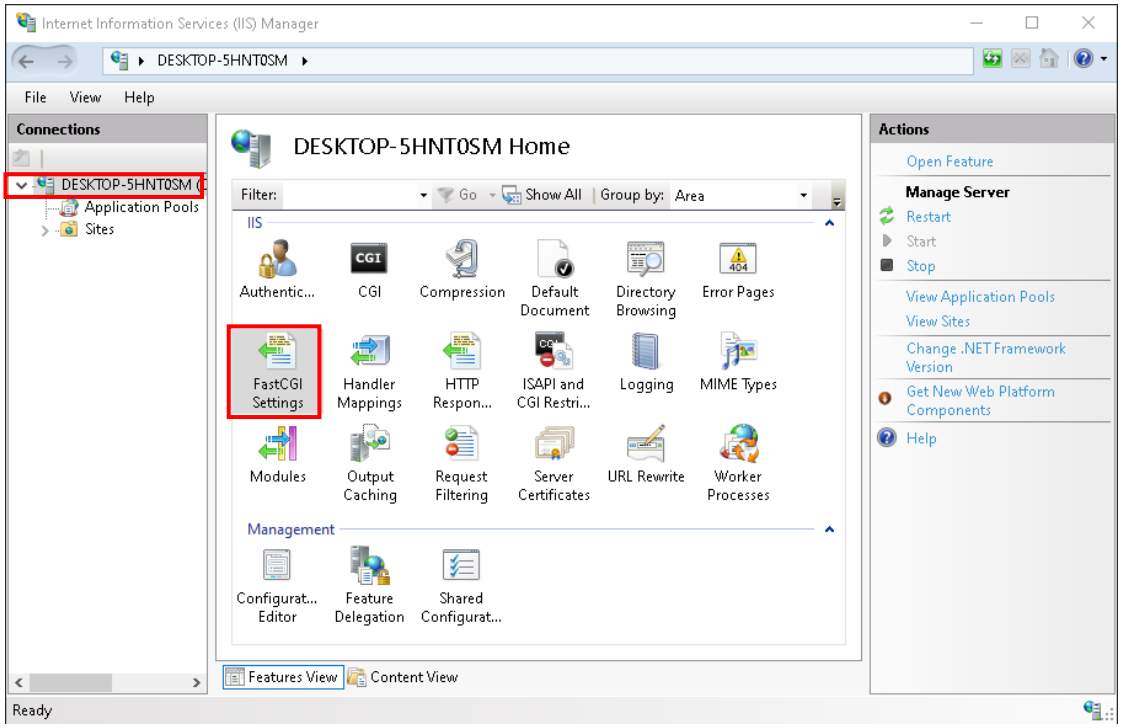
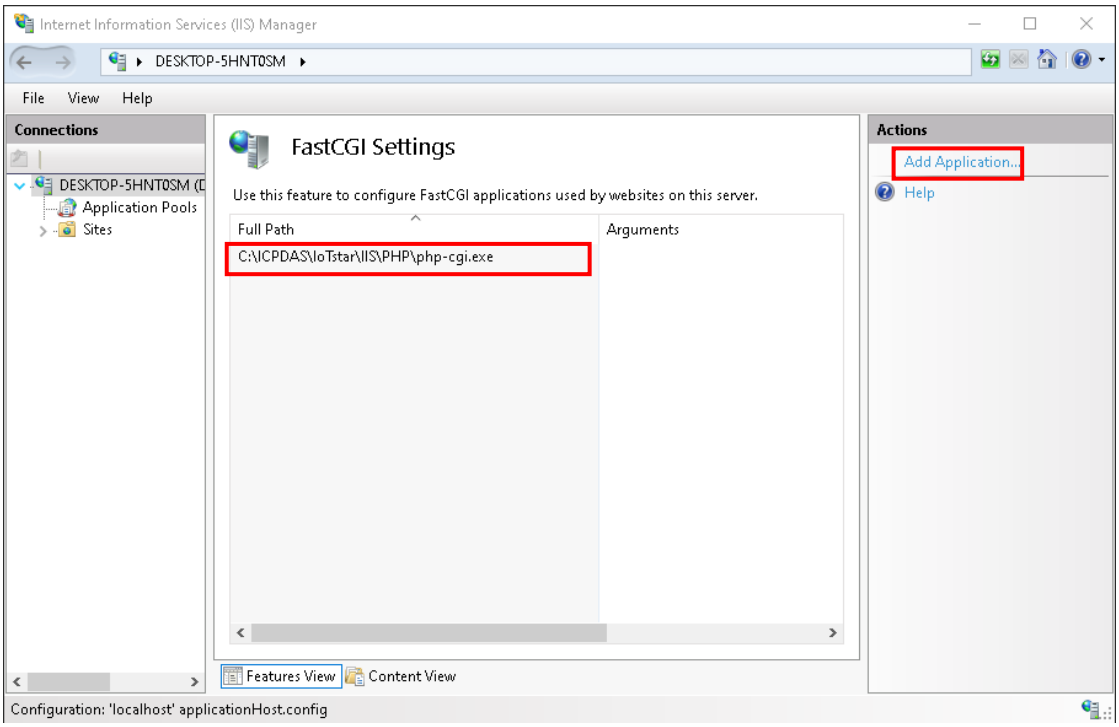
Q: "HTTP Error 500 : Internal Server Error".

It is because of the FastCGI module cannot be found, please confirm the setting of FastCGI module.

1. Open IIS (Internet Information Services) manager, and click the FastCGI setting of IIS.

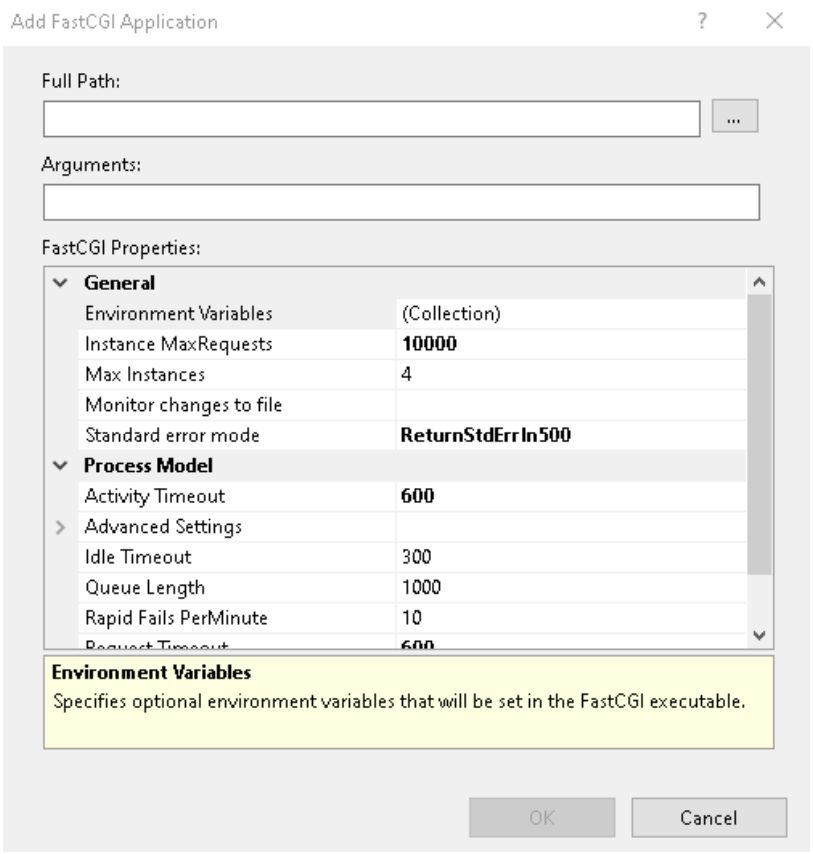


2. Confirm the directory of "IoTstar installation directory\IIS\PHP\php-cgi.exe" is in the FastCGI setting as below, or not.



3. If it is not in the FastCGI setting, please click "New Application", and add the setting by yourself. About the parameter setting, please refer to following.

   Full Path: IoTstar installation directory\IIS\PHP\php-cgi.exe
   Instance MaxRequests: 10000
   Activity Timeout: 600
   Request Timeout: 600
   Idle Timeout: 300



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