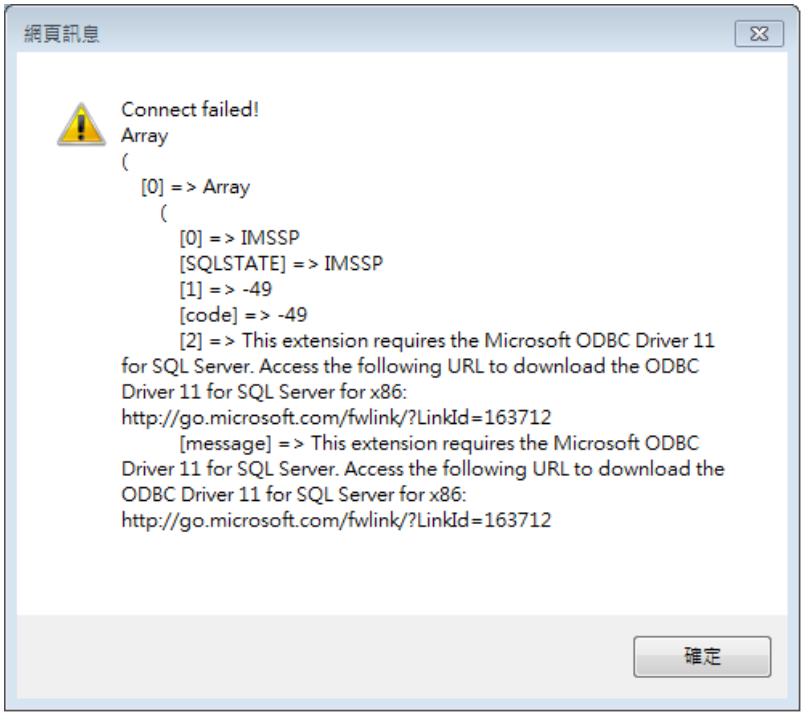
Q: Connect to IoTstar Login page via Web browser, input the username and password, click the “Submit” button to login IoTstar, and then system displays the error message (as shown below).



The cause of the error is "Microsoft ODBC Driver 11 for SQL Server (x64)" is not installed. Please download the package from https://www.microsoft.com/en-US/download/details.aspx?id=36434 and install it.