SMS DBS FAQ

Distribuída no Brasil pela LRI | vendas@lri.com.br | 51 2129-3000

Tables of Content

Q01：If the SMS DBS do not work after I press the start button in SMS DBS, and the error message is “Open COMx Failed, Error code = 65533” as below, how can I solve it? 3

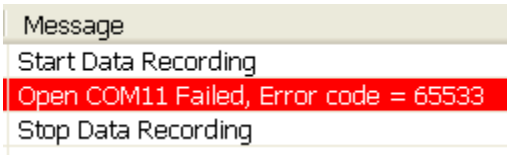
Q02：If the SMS DBS do not work after I press the start button in SMS DBS, and the error message is “GTM-201 Initilization Failed with COMx, Error code = -3” as below, how can I solve it? 3

Q03：If the SMS DBS do not work after I press the start button in SMS DBS, and the error message is “GTM-201 Modem Initilization Failed with COMx, Error code = -1” as below, how can I solve it? 4

Q04：When GTM-204M is used on SMS-DBS, USB can receive SMS normally. Why UART can not receive SMS? 4

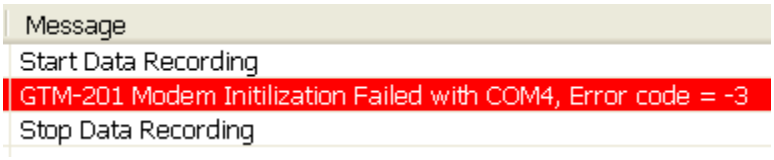
Distribuída no Brasil pela LRI | vendas@lri.com.br | 51 2129-3000

Q01：If the SMS DBS do not work after I press the start button in SMS DBS, and the error message is “Open COMx Failed, Error code = 65533” as below, how can I solve it?



A01：Please check GTM-201 COM Port is set correctly.

Q02：If the SMS DBS do not work after I press the start button in SMS DBS, and the error message is “GTM-201 Initilization Failed with COMx, Error code = -3” as below, how can I solve it?

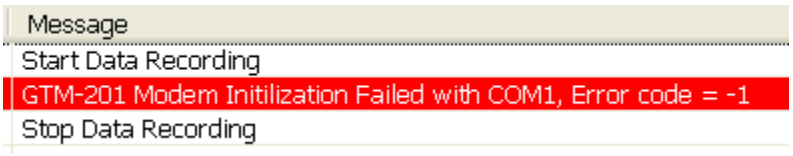


A02：

1. Please check GTM-201 green light is blanking once every three seconds (RS232/USB version) or blanking once every 800 ms (3G version).
2. If GTM-201 light is incorrect, please confirm the PIN code has been removed. If not, please remove the PIN code and re-power on. Please make sure confirm GTM-201 light is correctly, and reopen SMS DBS.

Distribuída no Brasil pela LRI | vendas@lri.com.br | 51 2129-3000

Q03：If the SMS DBS do not work after I press the start button in SMS DBS, and the error message is “GTM-201 Modem Initilization Failed with COMx, Error code = -1” as below, how can I solve it?



A03：Please check GTM-201 RS-232 is connected correctly and GTM-201 is powered on.

Q04：When GTM-204M is used on SMS-DBS, USB can receive SMS normally. Why UART can not receive SMS?

A04：The GTM-204M defaults to using the USB Port as a SMS notification. If you want to use the UART to receive SMS messages, you must first set it through AT Command. The AT + QURCCFG? Can be used to query the current setting status, this setting is permanent and effective.

- Use USB to receive newsletters:
  AT+QURCCFG="urcport","usbat"
- Use UART to receive newsletters:
  AT+QURCCFG="urcport","uart1"

Distribuída no Brasil pela LRI | vendas@lri.com.br | 51 2129-3000