Classification	NAPOPC_ST FAQ					No.	1-006-E
Author	James	Version	1.0.0	Date	2010/7/12	Page	1/1

Why do I get error message while installing NAPOPC_ST?

Applies to:

Platform	*OS version*	*NAPOPC version*
PC	*XP*	*NAPOPC_ST v3.20*

If you have installed NAPOPC_ST on your PC, and you try to install a newer version, you might meet this error message:



It's because of that you haven't removed the older version completely before installing the newer version.

The Steps to obviate this error:

Step 1

Remove NAPOPC_ST of older version completely.

Step 2

Restart your PC.

Step 3

After rebooting, install NAPOPC_ST of newer version.

Finally, this error will be solved.

Distribuída no Brasil pela LRI | vendas@lri.com.br | 51 2129-3000