VxServer
FAQ

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目錄

Q01: when using GT-541, RMV-531 or GRP-520, the software cannot read back data due to time-out problem. How to solve this problem?..... 3

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Q01: when using GT-541, RMV-531 or GRP-520, the software cannot read back data due to time-out problem. How to solve this problem?

A01: Usually the user just need set a larger “Time-out” value.

But sometime the software cannot be modify “Time-out” value, we can modify “block time when sending” to solve this problem.

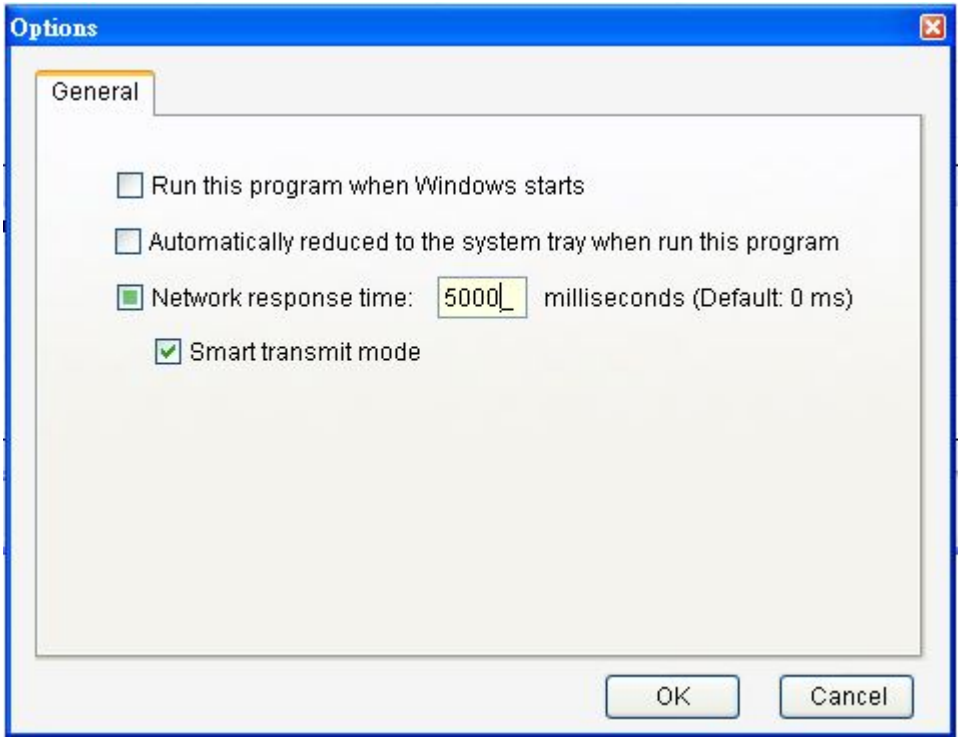
1. Please confirm the version of VxComm must be newer than ”v2.12.06”



2. Click “Settings / Options” in VxServer



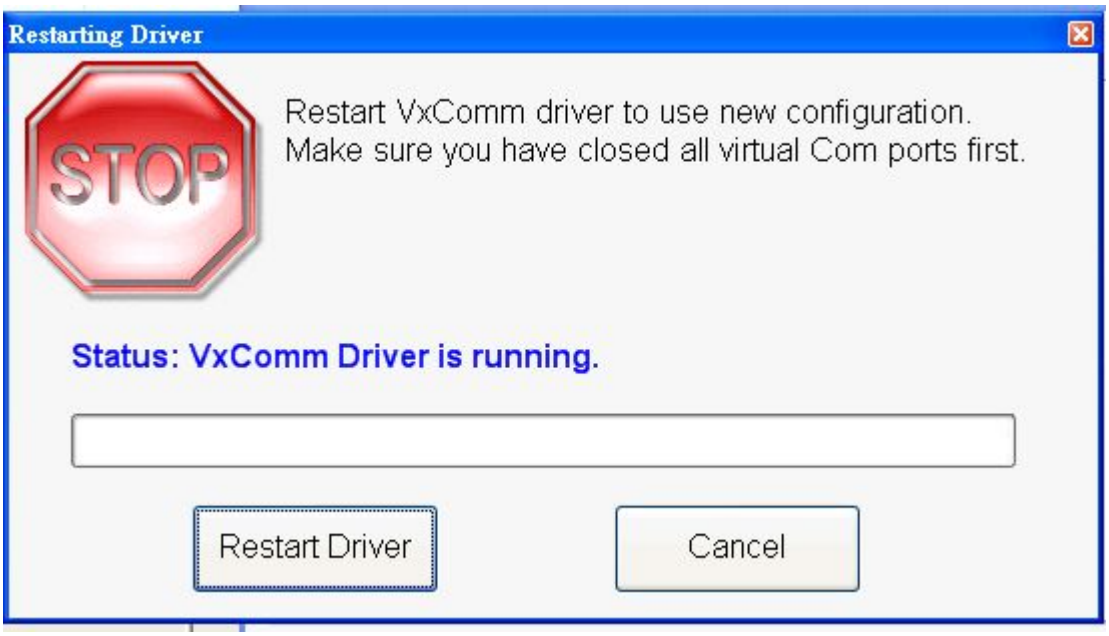
3. Set “Network response time”, this value depending on the network status of 2G/3G.
   (1) for GT-541, please set as 5000 ms or larger
   (2) for RMV-531 , please set as 3000 ms or larger
   (3) for GRP-520, , please set as 1500 ms or larger



4. After click “OK” button, it will pop-out the window “Restart Driver” to restart VxComm

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driver. If success, you will read back remote data successfully. If fails, please check you had close all Virtual Com Port.



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