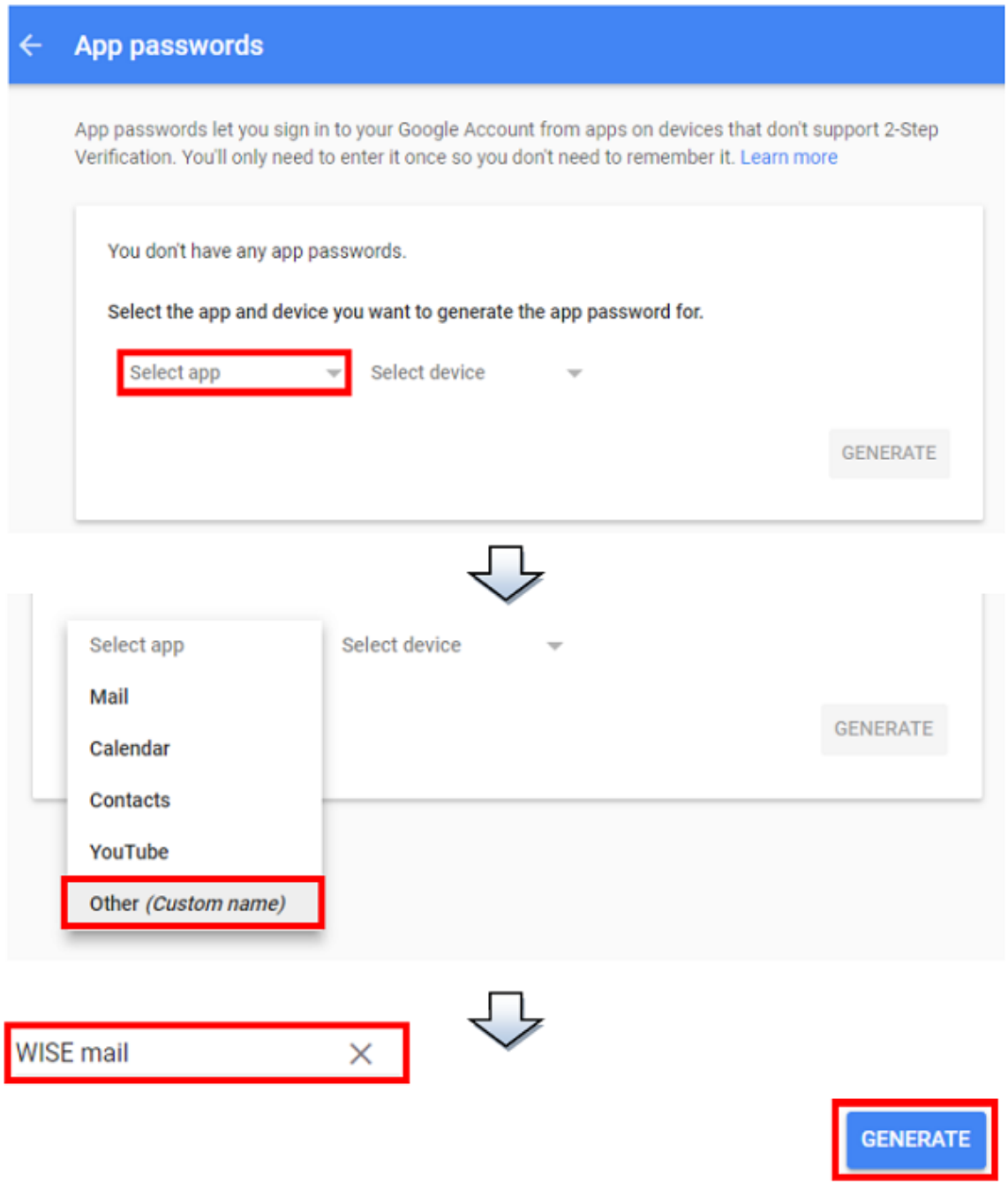
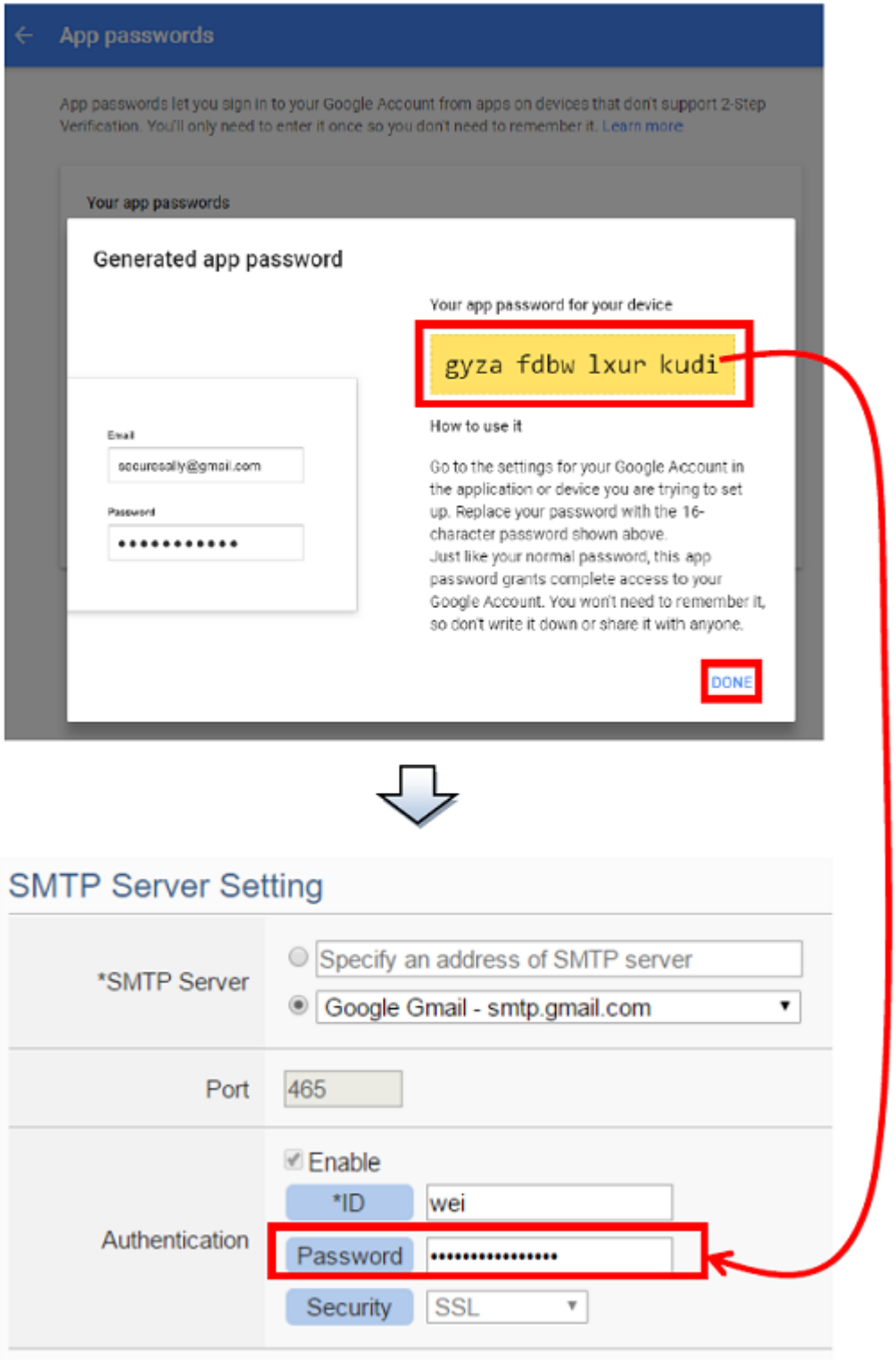
## Q: Why the Email function is fails to send email with Google Gmail account?

## A:

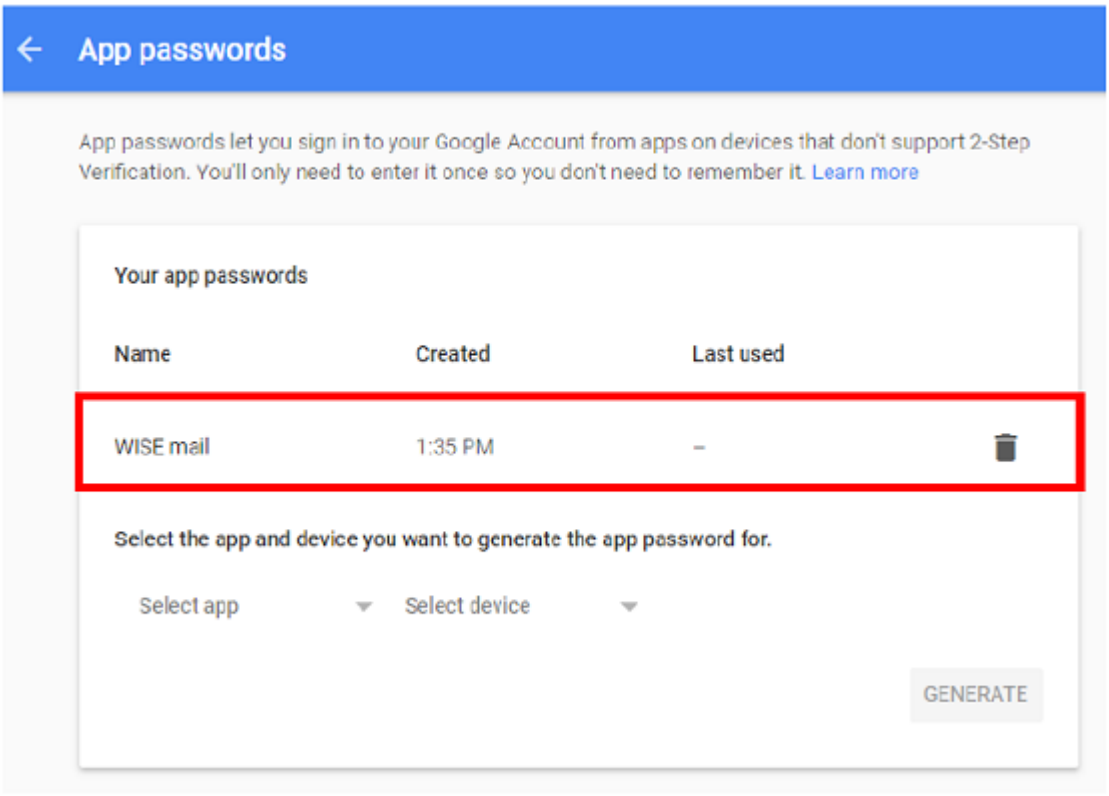
- **Use APP password to sign in Google Gmail**
  1. Before setting the APP password, visit the Google “2-Step Verification” page to verify that is enabled.
  2. Then visit the Google "APP passwords" page.
  3. In the "APP passwords" page, select "Other (Custom name)" from "Select app" dropdown list and enter a name for the device (In this example, the name is WISE mail), and then click the "GENERATE" button.



4. A "Generated app password" page will be displayed. Copy the app password in the yellow bar (16 character code) and paste it to the Gmail's password field on the "Email Setting" page (Advanced Setting → Email Setting → SMTP Server Setting → Authentication). Finally, click "DONE" button to complete the setting.



**Please Note: After complete above steps, you cannot check this app password again. The Google "APP passwords" page only displays your app password list. If you want to get the app password again, you have to follow the step to create new app password again, and you can click "delete" button to remove the useless app password.**




For more detailed description of Google "Sign in using App Passwords", please refer to [the webpage](#).

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