Q: How does the Email sending function works on WISE?

A:

WISE will send the edited email to the SMTP server you previously set up; and then the server will send the email to the receiver(s). To ensure appropriate operation, a self-hosted SMTP server and account is recommended. Currently the email sending function work with the SMTP Email server that uses **port 25** and must be **without SSL** cryptographic protocols.

Following is the suggestion for you to let the WISE Email sending function work fine.

1. A self-hosted SMTP server is recommended for Email sending function. You can directly enable the non-SSL protocol supported by yourself and always keep the setting without any interference. It is the best solution.

2. In general, the ISP vendor also provides the SMTP Email service, and it supports the SSL protocol and non-SSL protocol together. We suggest you can contact with your ISP vendor for the non-SSL SMTP Email service, and use the SMTP server for the Email sending function of WISE.

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