EMP-2848M Firmware Update Manual

English Ver. 1.0, JUN. 2024

WARRANTY

All products manufactured by ICP DAS are warranted against defective materials for a period of one year from the date of delivery to the original purchaser.

WARNING

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CONTACT US

If you have any questions, please feel free to contact us via email at:

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SUPPORT

EMP-2848M

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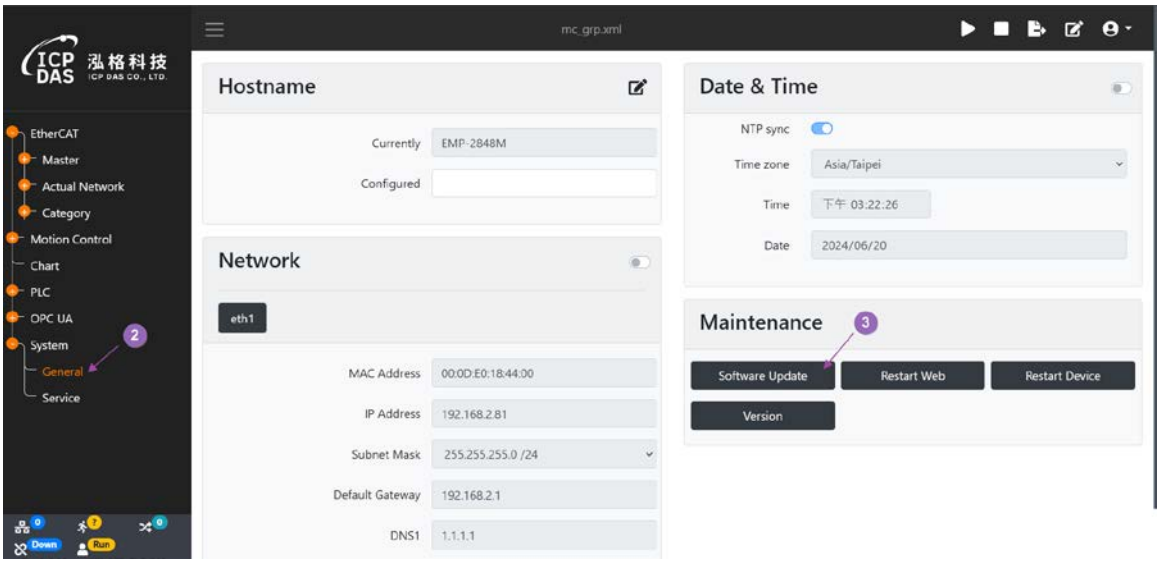
1.Firmware update process

This chapter explains how to update the firmware using the website. The update process is as follows:

1. Log in to the website.



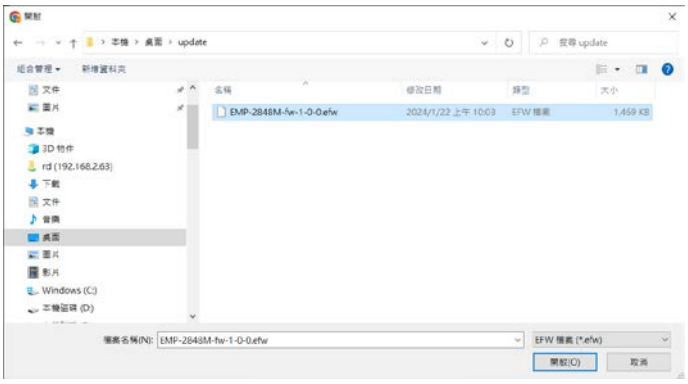
2. Click System->General node.
3. Click the “Software Update” button.



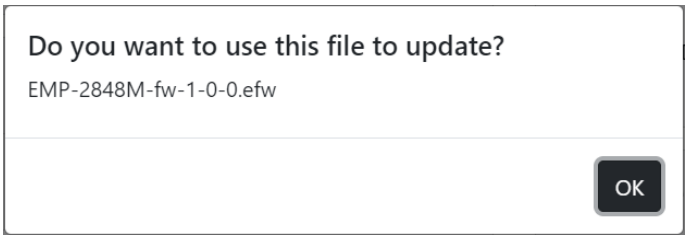
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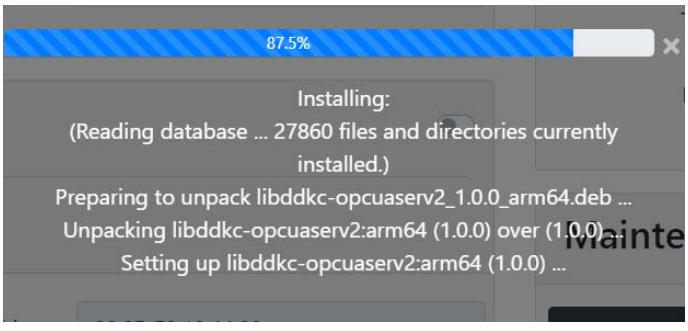
4. The open file dialog box will appear, select the local firmware update file(.efw).



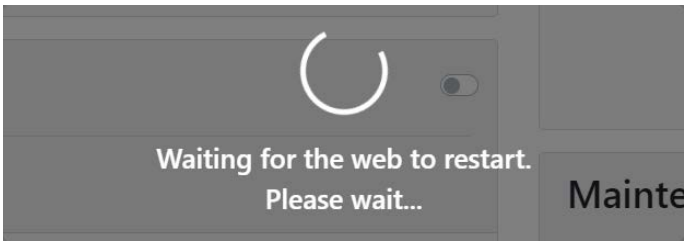
5. Then a file confirmation dialog box will appear. Click “OK” button to confirm the update.



6. Start the software update process, wait until the progress bar reaches 100% without any error, it means the software update is successful.



7. If the software update package includes a web software update, the web server will be restarted and wait for the restart to complete.



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8. After the web server restart is complete, perform a hard refresh in your browser to clear the cache. Below are common browser shortcut keys:
   - Chrome
     Windows/Linux:
     1. Hold down Ctrl and click the Reload button.
     2. Ctrl + F5.
     3. Ctrl + Shift + R.

     MacOS:
     1. Hold Shift and click the Reload butto.
     2. Command + Shift + R.
   - Firefox
     Windows/Linux:
     1. Hold down Ctrl and click the Reload button.
     2. Ctrl + F5.
     3. Ctrl + Shift + R.

     MacOS:
     1. Hold Shift and click the Reload butto.
     2. Command + Shift + R.

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